

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Aug-2014

Performance Assurance Plan Report										
		Performance		Observations		Vrgo.		Vrgo.		Domain Clustering
PO	Pre-Ordering	FP	CLEC	CLEC	Diff.	Score	Wgt.	Score	Wgt.	Review
PO-1-01-6020	Customer Service Record - EDI	NA	NA	NA		NA	0	NA		0.000
PO-1-03-6020	Address Validation - EDI	NA	NA	NA		NA	0	NA		0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00			0	5	0.000		0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA		NA	0	NA		0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA		NA	0	NA		0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA			NA	0	NA		0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88	1,059	2,8754	0	2	0.000		0.000
PO-1-03-6050	Address Validation - Web GUI	NA	3.66	439	3,6606	0	2	0.000		0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00			0	5	0.000		0.000
OR Ordering							Wgt.			
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		98.73	79		0	10	0.000		0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00	39		0	5	0.000		0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00	2		0	5	0.000		0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00	2		0	5	0.000		0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00	2		0	5	0.000		0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		79.80	99		-2	5	-0.041		-0.098
OR-6-03-3140	% Accuracy - LSRC - Platform		2.08	96		0	5	0.000		0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		87.88	99		-2	5	-0.041		-0.098
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00	11		0	2	0.000		0.000
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		94.95	99		-1	2	-0.008		-0.020
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00	9		0	2	0.000		0.000
PR Provisioning		FP	CLEC	FP	CLEC					
PR-3-01-3140	% Completed In 1 Day (1-5 Lines - No Disp) - Platform	83.77	75.00	1,103	4	18.47	SS	NA	5	NA
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	1.56	1.10	2,686	91	1.32	0.2156	0	20	0.000
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	32.36	0.00	411	17	11.58	2.9592	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	2.45	1.50	175	4	2.38	1.20	SS	NA	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.46	0.00	411	17	2.97	0.7823	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.24	0.00	411	17	1.22	1.7539	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	6.73	2.17	1,960	46	3.74	0.9213	0	10	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930			2.8845	0	2
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.94		459			45.9434	NA	0
Stat. Score										
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	34.45	9.52	447	63	6.40	4.1715	0	10	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	55.95	14.29	84	7	19.53	1.7491	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	15.64	11.87	447	63	25.89	3.48	1.2798	0	5
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	51.52	13.06	84	7	67.61	26.60	1.7039	0	5
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	74.92	69.39	299	49	6.68	0.6548	0	5	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	44.48	46.94	299	49	7.66	-0.4781	0	5	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	12.71	12.24	299	49	5.13	0.1822	0	5	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	35.66	0.00	2,294	20	10.76	3.6060	0	10	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	31.94	0.00	191	3	27.13	SS	0	10	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	76.36	48.79	2,294	20	67.20	15.09	2.0179	0	5
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	65.86	43.19	191	3	85.95	50.01	SS	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	93.78	91.67	1,641	12	7.00	0.0983	0	5	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	85.80	83.33	1,641	12	10.11	0.0655	0	5	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	70.87	41.67	1,641	12	13.16	1.8278	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	17.64	16.13	3,016	93	4.01	0.2114	0	10	0.000
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.92	240,426				0	5	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample										
Totals							-5	242	-0.091	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	CLEC							
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000	
PO-1-01-6020	Customer Service Record - EDI	NA	NA	NA			NA	0	NA	0.000	
PO-1-03-6020	Address Validation - EDI	NA	NA	NA			NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88	1,059		2.8754	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	3.66	439		3.6606	0	2	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000	
OR Ordering								Wgt.			
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		100.00	347			0	10	0.000	0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00	45			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00	2			0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00	2			0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00	2			0	2	0.000	0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		87.32	71			-2	5	-0.058	-0.119	
OR-6-03-3331	% Accuracy - LSRC - Loop		2.66	677			0	5	0.000	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		93.07	952			-1	5	-0.029	-0.060	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00	16			0	2	0.000	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		97.21	215			0	2	0.000	0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00	7			0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.		
PR-4-02-3100	Average Delay Days - Total - POTS	2.45	1.50	175	4	2.38	1.20	SS NA	5	NA 0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	32.36	12.50	411	24	9.82	1.9008	0	20	0.000 0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.46	4.17	411	24	2.52	-1.6283	-1	5	-0.029 -0.038	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.24	0.00	411	24	1.03	1.5966	0	5	0.000 0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	13.21	6.00	560	50	5.00	1.2863	0	10	0.000 0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		31			0	10	0.000 0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA 0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0	NA 0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		3			0	10	0.000 0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0	NA 0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0	NA 0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0	NA 0.000	
MR Maintenance & Repair								Diff.			
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930			2.8845	0	2 0.000 0.000	
								Stat. Score			
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	35.46	14.52	2,741	62	6.14	3.4894	0	10	0.000 0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	66.45	13.46	2,741	62	66.28	8.51	5.0000	0	5 0.000 0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	80.70	45.00	1,850	40	6.31	4.7964	0	5	0.000 0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	62.86	7.50	1,850	40	7.72	5.0000	0	5	0.000 0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	17.64	20.31	3,016	64	4.81	-0.7366	0	10	0.000 0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	12.50	0.00	80	2	23.68	SS	0	10	0.000 0.000	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	30.81	5.74	80	2	46.51	33.30	SS NA	5	NA 0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-4	173 -0.116	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Aug-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		1,059	2.8754	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	3.66		439	3.6606	0	2	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2h		100.00		5		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		22		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.00		2		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00		2		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00		2		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		71.43		7		-1	10	-0.041	-0.082		
OR-6-03-2000	% Accuracy - LSRC		3.65		52		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		96.34		82		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		9		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		44		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		100.00		21		0	2	0.000	0.000		
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	83.77	20.00	1,103	5	16.53	SS	NA	5	NA	0.000	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.56	2.78	2,686	36	2.08	-1.2286	-1	20	-0.083	-0.133	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	32.36	10.00	411	10	14.97	1.1754	0	10	0.000	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	2.45	11.00	175	2	2.38	1.69	SS	NA	15	NA	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.46	0.00	411	10	3.84	1.1027	0	5	0.000	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.24	0.00	411	10	1.58	1.9818	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	6.73	4.44	1,960	45	3.78	0.2244	0	15	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930		2.8845	0	2	0.000	0.000	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.94		459		45.9434	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	34.45	0.00	447	12	13.90	2.4634	0	10	0.000	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	55.95	18.18	84	11	15.92	2.0680	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	15.64	6.10	447	12	25.89	7.57	2.4730	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	51.52	9.54	84	10	67.61	22.62	2.4522	0	5	0.000	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	74.92	58.33	299	12	12.76	0.9591	0	5	0.000	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	44.48	25.00	299	12	14.63	1.0377	0	5	0.000	0.000	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	12.71	8.33	299	12	9.81	0.1062	0	5	0.000	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	35.66	0.00	2,294	1	47.91	SS	0	10	0.000	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	31.94	NA	191	NA		NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	76.36	23.26	2,294	1	67.20	67.22	SS	NA	5	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	65.86	NA	191	NA	85.95	NA	NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	93.78	100.00	1,641	1	24.15	SS	NA	5	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	85.80	100.00	1,641	1	34.91	SS	NA	5	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	70.87	0.00	1,641	1	45.45	SS	0	5	0.000	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	17.64	13.04	3,016	23	7.98	0.2444	0	10	0.000	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.92		240,426			0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-2	242	-0.124		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Aug-2014

PO	Pre-Ordering	Performance		Observers		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering	
		FP	CLEC	FP	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA			0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	5.70		135	5.6963	0	5	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		2		0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1		0	2	0.000	0.000	
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		23		0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3		0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2		0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00		2		0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00		2		0	2	0.000	0.000	
PR Provisioning											
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
PR-6-01-1341	% Install Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00			0.00	SS	0	2	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		16		0	10	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	NA	NA	NA	0.00	NA	NA	10	0.000	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		21		0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	13.39	2.86	560	35	5.93	1.6789	0	15	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00		22	22.00	SS	0	5	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930		2.8845	0	2	0.000	
Stat Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	1	1	0.00	SS	0	2	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	43.78	122.50	1	1	0.00	SS	NA	2	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	6.02	NA	1	0.00	SS	NA	2	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	50.00	1	2	0.00	SS	NA	2	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	100.00	NA	1	1.00	SS	NA	2	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	1	2	0.00	SS	0	2	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	35.47	0.00	2,740	16	12.00	3.1124	0	5	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	12.50	0.00	80	1	33.28	SS	0	5	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	66.47	8.03	2,740	16	66.29	16.62	5.0000	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	30.81	3.41	80	1	46.51	46.80	SS	NA	5	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	16.34	100.00	1,536	17	9.02	5.0000	0	5	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	80.70	100.00	1,850	1	39.47	SS	NA	10	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	17.65	17.65	3,014	17	9.27	0.3796	0	10	0.000	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
Totals								0	144	0.000	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Aug-2014

OR		Ordering		Performance		Observations		Perf.				
		CLEC		FP	CLEC	Score			Wgt.	Wgtd. Score		
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunk:		NA			NA	NA	0	0.000				
OR-1-13-5000 % On Time Design Layout Record		NA			NA	NA	0	0.000				
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=		0.00			0	NA	0	0.000				
OR-2-12-5020 % On TimeTrunk ASR Reject		NA			NA	NA	0	0.000				
PR		Provisioning		FP								
PR-4-07-3540 % On Time Performance - LNP only			97.28		810				0	20	0.000	
PR-4-15-5000 % On Time Provisioning - Trunks			NA		NA				NA	0	0.000	
PR-5-01-5000 % Missed Appointment - Facilities			NA	NA	NA	NA		NA	NA	0	0.000	
PR-5-02-5000 % Orders Held for Facilities >15 Days			NA	NA	NA	NA		NA	NA	0	0.000	
PR-6-01-5000 % Installation Troubles w/in 30 Days			NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-5000 % Open Orders in a Hold Status >30 Days			NA	0.00	NA	0		0.00	SS	0	5	0.000
MR		Maintenance & Repair										
MR-4-01-5000 Mean Time to Repair - Total			NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours			NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours			NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours			NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours			NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days			NA	NA	NA	NA			NA	NA	0	0.000
NP		Network Performance										
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months			0.00						0	5	0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months			0.00						0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals	0	40	0.000

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						Aug-2014	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0	-	\$0
OR-1-02	% On Time LSRG - Flow Through	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-
OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRG - No Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	-
OR-1-06	%OT LSRG/ASRC - Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
PROVISIONING									
3	Installation Performance	\$0	\$0	\$6,146	\$0	\$0	\$13,768	-	\$19,904
PR-3-01	% Completed in 1 Day (1-5 Lines No Disp.)	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2W xDSL Loop	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-05	Missed Appointments - No Dispatch	-	-	6,146	-	-	-	-	-
PR-4-05	% Missed Appt - No Disp - 2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-05	% Missed Appt - No Disp - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-14	% Completed On Time - 2W xDSL Loops	-	-	-	-	-	-	-	-
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-
PR-6-01	Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days - 2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days - 2W xDSL Loops	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - DS0 -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - DS1 -UNE/Resale	-	-	-	-	-	1,529	-	-
PR-4-01	% Missed Appointment - FP - DS3 -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Other -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	6,115	-	-
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	6,115	-	-
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status >30 Days -UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
MAINTENANCE									
6	Maintenance Performance	\$0	\$0	\$0	\$0	\$0	\$0	-	\$0
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	-
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops	-	-	-	-	-	-	-	-
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	-
MR-4-08	Out of Service >24Hrs. - Bus.	-	-	-	-	-	-	-	-
MR-4-08	Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	-
MR-4-08	Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	-
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
8	Collocation	-	-	-	-	-	-	\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-
RESOLUTION PROCESS									
9	Resolution Process	-	-	-	-	-	-	\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-
BI-3-04	% CLEC Billing Claims Acknowledgd w/ 2 Bus Days	-	-	-	-	-	-	-	-
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-
Month Total		\$0	\$0	\$6,146	\$0	\$0	\$13,768	\$0	\$19,904

Under the Plan, +1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business Days	100.00	1,291	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	1,972	0	20
				29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	6	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	7	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	6	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	15	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score			
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	3.36	33.33	119	21	4.27	-4.30	-2	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.00	5.29	4	7	2.00	8.77	SS	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	2.08	25.00	48	16	4.12	-3.25	-2	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	6.25	48	16	0.00	-5.00	-2	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	10.34	11.11	58	18	8.22	-0.57	0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	14.29	4.76	119	21	8.28	0.83	0	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	3.36	NA	119	NA	NA	NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.00	NA	4	NA	2.00	NA	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	11.76	0.00	119	0	0.00	SS	0	2
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA	NA	NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	0	NA	NA	NA	NA	0

MR	Maintenance & Repair								
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	12.49	NA	19	NA	14.37	NA	NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	8.27	7.19	181	37	14.63	4.97	0.37	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA	NA	NA	NA	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	30.50	21.62	200	37	8.24	0.89	0	10
"NA" - no activity "UD" - under development "SS" - Small Sample									Total
									112

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Aug-2014

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.58	1,061	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	27	\$ -
OR-2-04-3320	% OT LSR Rej. - No Facility Check - POTS	96.50	314	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	16	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUN-2014	69.69	217	161	JUN-2014	84.07	113	95
JUL-2014	71.80	266	191	JUL-2014	85.09	161	137
AUG-2014	66.84	193	129	AUG-2014	79.80	99	79
Overall	69.67	676	471	Overall	83.38	373	311

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUN-2014	88.94	217	193	JUN-2014	98.68	76	75
JUL-2014	73.42	237	174	JUL-2014	94.69	74	70
AUG-2014	45.15	299	135	AUG-2014	87.32	71	62
Overall	66.67	753	502	Overall	93.67	221	207

Market Adjustment *	Calculated Quarterly
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUN-2014	94.67	1,181	1,118	JUN-2014	95.00	980	931
JUL-2014	94.00	1,083	1,018	JUL-2014	94.81	867	822
AUG-2014	94.83	1,181	1,120	AUG-2014	96.73	1,006	963
Overall	94.51	3,445	3,256	Overall	95.20	2,853	2,716

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	3	100.00	19
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	31	0.00	41
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	51.15	121	49.37	147
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Aug-2014

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Aug-2014

	Weighted <u>Score</u>	Market <u>Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.091	\$ -	
Unbundled Network Elements - Loop	-0.116	\$ -	
Resale	-0.124	\$ -	
Digital Subscriber Lines	0.000	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ -
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 19,904	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ -	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 19,904
Individual Rule Payments:			\$ 654
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 20,558

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

UNE Platform

Aug-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	vgtg. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		1,059		2.8754	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	3.66		439		3.6606	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000
OR Ordering										
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		98.73		79			0	10	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		39			0	5	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2			0	5	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00		2			0	5	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00		2			0	5	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		79.80		99		-2	5	-0.041	-0.098
OR-6-03-3140	% Accuracy - LSRC - Platform		2.08		96			0	5	0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		87.88		99		-2	5	-0.041	-0.098
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		11			0	2	0.000
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		94.95		99			0	2	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		9			0	2	0.000
PR Provisioning										
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	83.77	75.00	1,103	4	18.47	SS	NA	5	NA
PR-4-05-3140	% Missed Appointment - FP - No Dispatch - Platform	1.56	1.10	2,686	91	1.32	0.2156	0	20	0.000
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	32.36	0.00	411	17	11.58	2.9592	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	2.45	1.50	175	4	2.38	1.20	SS	15	NA
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.46	0.00	411	17	2.97	0.7823	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.24	0.00	411	17	1.22	1.7539	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	6.73	2.17	1,960	46	3.74	0.9213	0	10	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930		2.8845	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.94		459		45.9434	NA	0	NA
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.92	240,426				0	5	0.000
								Totals	-4	242
									-0.083	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Aug-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Score	Wgt.	Score	Domain Clustering Review
		FP	CLEC	CLEC									
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA		0.000	
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0		NA		0.000	
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0		NA		0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000		0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0		NA		0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0		NA		0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA		0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		1,059		2.8754	0	2		0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	3.66		439		3.6606	0	2		0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5		0.000	0.000	
OR Ordering											Wgt.		
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		100.00		347			0	10		0.000	0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		45			0	5		0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2			0	2		0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00		2			0	2		0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00		2			0	2		0.000	0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		87.32		71			-2	5		-0.058	-0.119	
OR-6-03-3331	% Accuracy - LSRC - Loop		2.66		677			0	5		0.000	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		93.07		952			0	5		0.000	0.000	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		16			0	2		0.000	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		97.21		215			0	2		0.000	0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00		7			0	2		0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.				
PR-4-02-3100	Average Delay Days - Total - POTS	2.45	1.50	175	4	2.38	1.20	SS	NA	5		NA	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	32.36	12.50	411	24		9.82	1.9008	0	20		0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.46	4.17	411	24		2.52	-1.6283	0	5		0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.24	0.00	411	24		1.03	1.5966	0	5		0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	13.21	6.00	560	50		5.00	1.2863	0	10		0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		31				0	10		0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0		NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0		NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		3				0	10		0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0		NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0		NA	0.000
PR-9-04-3525	% On Time Balch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0		NA	0.000
MR Maintenance & Repair		Diff.											
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930			2.8845	0	2		0.000	0.000
Stat. Score													
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	35.46	14.52	2,741	62		6.14	3.4894	0	10		0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	66.45	13.46	2,741	62	66.28	8.51	5.0000	0	5		0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	80.70	45.00	1,850	40		6.31	4.7964	0	5		0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	62.86	7.50	1,850	40		7.72	5.0000	0	5		0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	17.64	20.31	3,016	64		4.81	-0.7366	0	10		0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	12.50	0.00	80	2		23.68	SS	0	10		0.000	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	30.81	5.74	80	2	46.51	33.30	SS	NA	5		NA	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals -2 173 -0.058			

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Aug-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.88		1,059	2.8754	0	2	0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	3.66		439	3.6606	0	2	0.000	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2hr		100.00		5		0	10	0.000	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		22		0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.00		2		0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00		2		0	5	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00		2		0	5	0.000	0.000
OR-5-03-2000	% Flow Through - Achieved - POTS		71.43		7		-1	10	-0.041	-0.082
OR-6-03-2000	% Accuracy - LSRC		3.85		52		0	10	0.000	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		96.34		82		0	5	0.000	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		9		0	2	0.000	0.000
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		44		0	2	0.000	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		100.00		21		0	2	0.000	0.000
PR Provisioning										
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	83.77	20.00	1,103	5	16.53	SS	NA	5	NA
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.56	2.78	2,686	36	2.08	-1.2286	0	20	0.000
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	32.36	10.00	411	10	14.97	1.1764	0	10	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	2.45	11.00	175	2	2.38	1.69	SS	NA	15
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.46	0.00	411	10	3.84	1.1027	0	5	0.000
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.24	0.00	411	10	1.58	1.9818	0	5	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	6.73	4.44	1,960	45	3.78	0.2244	0	15	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930		2.8845	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.94		459		45.9434	NA	0	NA
Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	34.45	0.00	447	12	13.90	2.4634	0	10	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	55.95	18.18	84	11	15.92	2.0680	0	10	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	16.64	6.10	447	12	25.89	7.57	2.4730	0	5
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	51.52	9.54	84	10	67.61	22.62	2.4522	0	5
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	74.92	58.33	299	12	12.76	0.8591	0	5	0.000
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	44.48	25.00	299	12	14.63	1.0377	0	5	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	12.71	8.33	299	12	9.81	0.1062	0	5	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	35.66	0.00	2,294	1	47.91	SS	0	10	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	31.94	NA	191	NA		NA	NA	0	NA
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	76.36	23.26	2,294	1	67.20	67.22	SS	NA	5
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	65.86	NA	191	NA	85.95		NA	NA	0
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	93.78	100.00	1,641	1	24.15	SS	NA	5	NA
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	85.80	100.00	1,641	1	34.91	SS	NA	5	NA
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	70.87	0.00	1,641	1	45.45	SS	0	5	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	17.64	13.04	3,016	23	7.98	0.2444	0	10	0.000
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.92	240,426				0	5	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample Totals								-1	242	-0.041

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Aug-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA			0	0.000	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	5.70		135	5.6963		0	5	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		2			0	2	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1			0	2	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		23			0	5	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3			0	2	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2			0	2	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		100.00		2			0	2	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		100.00		2			0	2	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00		NA	NA	0
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00			0.00	SS	0	2	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		16			0	10	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	NA	NA	NA	0.00		NA	NA	10
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		21			0	10	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	13.39	2.86	560	35	5.93	1.6789	0	15	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00		22	22.00	SS	0	5	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	NA	0
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	NA	0
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.09	3.97		1,930		2,6845	0	2	0.000
Stat Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	1	1	0.00	SS	0	2	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	43.78	122.50	1	1	0.00	SS	NA	2	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	6.02	NA	1	0.00	SS	NA	2	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	50.00	1	2	0.00	SS	NA	2	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	100.00	NA	1	1.00	SS	NA	2	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	1	2	0.00	SS	0	2	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	35.47	0.00	2,740	16	12.00	3,1124	0	5	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	12.60	0.00	80	1	33.28	SS	0	5	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	66.47	8.03	2,740	16	66.29	16.62	5.0000	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	30.81	3.41	80	1	46.51	46.80	SS	NA	5
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	16.34	100.00	1,536	17	9.02	5.0000	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	80.70	100.00	1,850	1	39.47	SS	NA	10	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	17.65	17.65	3,014	17	9.27	0.3796	0	10	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	144

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Aug-2014

OR Ordering		Performance CLEC		Observations FP CLEC		Perf. Score Wgt. Wgt'd. Score		
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)		NA		NA		NA	0	0.000
OR-1-13-5000 % On Time Design Layout Record		NA		NA		NA	0	0.000
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=		0.00		0		NA	0	0.000
OR-2-12-5020 % On Time Trunk ASR Reject		NA		NA		NA	0	0.000
PR Provisioning		FP						
PR-4-07-3540 % On Time Performance - LNP only		97.28		810			0	20 0.000
PR-4-15-5000 % On Time Provisioning - Trunks		NA		NA			NA	0 0.000
PR-5-01-5000 % Missed Appointment - Facilities		NA	NA	NA	NA		NA	0 0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days		NA	NA	NA	NA		NA	0 0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days		NA	NA	NA	NA		NA	0 0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		NA	0.00	NA	0	0.00	SS	0 5 0.000
MR Maintenance & Repair								
MR-4-01-5000 Mean Time to Repair - Total		NA	NA	NA	NA	0.00	NA	NA 0 0.000
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA		NA	NA 0 0.000
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA		NA	NA 0 0.000
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA		NA	NA 0 0.000
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA		NA	NA 0 0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	NA	NA	NA		NA	NA 0 0.000
NP Network Performance								
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months		0.00					0	5 0.000
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months		0.00					0	10 0.000
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	0 40 0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL						Aug-2014	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPIS	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0	-	\$0
OR-1-02	% On Time LSRC - Flow Through	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. - Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	
PROVISIONING									
3	Installation Performance	\$0	\$0	\$0	\$0	\$0	\$13,768	-	\$13,768
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt - No Disp - 2W Digital - UNE/Resale	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt - No Disp - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days - 2W Digital Loop - UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days - 2WxDSL Loops	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - DSO - UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - DS1 - UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - DS3 - UNE/Resale	-	-	-	-	-	-	-	
PR-4-02	% Missed Appointment - FP - Other - UNE/Resale	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - UNE/Resale	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities - UNE/Resale	-	-	-	-	-	-	-	
PR-5-02	% Orders Held for Facilities > 15 days - UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days - UNE/Resale	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in Hold Status > 30 Days - UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status > 30 Days - EEL	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status > 30 Days - IOF	-	-	-	-	-	-	-	
4	% On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0
PR-6-02	% Install Trbls w/in 7 days - Loop-Basic Hot Cut	-	-	-	-	-	-	-	
PR-6-02	% Install Trbls w/in 7 days - Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
PR-6-02	% Install Trbls w/in 7 days - Loop-Batch Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance - Loop-Basic Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance - Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance - Loop-Batch Hot Cut	-	-	-	-	-	-	-	
MAINTENANCE									
6	Maintenance Performance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt - Loop - 2W Dig - UNE/Resale	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt - Loop - 2WxDSL Loops	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt - Loop - Line Share/Spit	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment - CO - 2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair - CO - 2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs - 2W Dig - UNE/Resale	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs - 2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24 Hours - Line Share/Spit	-	-	-	-	-	-	-	
MR-4-08	Out of Service > 24Hrs. - Bus.	-	-	-	-	-	-	-	
MR-4-08	Out of Service > 24Hrs. - Res.	-	-	-	-	-	-	-	
MR-4-08	Out of Service > 24Hrs. - Total	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days - 2W Digital - UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days - 2WxDSL Loops	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 4 Hrs - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hrs - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days - Specials - UNE/Resale	-	-	-	-	-	-	-	
NETWORK PERFORMANCE									
7	Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
8	Collocation	-	-	-	-	-	-	\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	
RESOLUTION PROCESS									
9	Resolution Process	-	-	-	-	-	-	\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	
BR-3-04	% CLEG Billing Claims Acknowledged w/ 2 Bus Days	-	-	-	-	-	-	-	
BR-3-05	% CLEG Billing Claims Raised w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	
Month Total		\$0	\$0	\$0	\$0	\$0	\$13,768	\$0	\$13,768

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100 % PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
OR-10-02-100 % PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D	100.00	1,291	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	1,972	0	20
				29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Re	100.00	6	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Re	100.00	7	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	6	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	15	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	NA	NA	NA	NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	3.36	33.33	119	21	4.27	-4.30	-2
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA	NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA	NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.00	5.29	4	7	2.00	8.77	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	2.08	25.00	48	16	4.12	-3.25	-2
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	6.25	48	16	0.00	-5.00	-2
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	10.34	11.11	58	18	8.22	-0.57	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	14.29	4.76	119	21	8.28	0.83	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	3.36	NA	119	NA	NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.00	NA	4	NA	2.00	NA	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	11.76	0.00	119	0	0.00	SS	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA	NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	0	NA	NA	NA	0

MR	Maintenance & Repair							
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	12.49	NA	19	NA	14.37	NA	NA
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	8.27	7.19	181	37	14.63	4.97	0.37
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	NA
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	NA
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	30.50	21.62	200	37	8.24	0.89	0
								Total

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 112

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Aug-2014

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.68	1,051	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	27	\$ -
OR-2-04-3320	% OT LSR Rej. - No Facility Check - POTS	96.50	314	\$ -
OR-2-06-3320	% OT LSR/ASRC Rej. - Facility Check - POTS	100.00	16	\$ -

Total Market Adj* \$ -

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
JUN-2014	69.59	217	151	JUN-2014	84.07	113	95
JUL-2014	71.80	266	191	JUL-2014	85.09	161	137
AUG-2014	66.84	193	129	AUG-2014	79.80	99	79
Overall	69.67	676	471	Overall	83.38	373	311

Market Adjustment * Calculated Quarterly

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
JUN-2014	88.94	217	193	JUN-2014	98.68	76	75
JUL-2014	73.42	237	174	JUL-2014	94.69	74	70
AUG-2014	45.15	299	135	AUG-2014	87.32	71	62
Overall	66.67	753	502	Overall	93.67	221	207

Market Adjustment * Calculated Quarterly

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
JUN-2014	94.67	1,181	1,118	JUN-2014	95.00	980	931
JUL-2014	94.00	1,083	1,018	JUL-2014	94.81	867	822
AUG-2014	94.83	1,181	1,120	AUG-2014	95.73	1,006	963
Overall	94.51	3,445	3,256	Overall	95.20	2,853	2,716

Market Adjustment * \$ -

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	3	100.00	19
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	31	0.00	41
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC-FP	51.15	121	49.37	147
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

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	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Aug-2014

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.083	\$ -	
Unbundled Network Elements - Loop	-0.058	\$ -	
Resale	-0.041	\$ -	
Digital Subscriber Lines	0.000	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ -
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 13,758	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ -	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 13,758
Individual Rule Payments:			\$ 654
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 14,412

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.